

Financial Results Briefing For FY2023

(Fiscal year ended February 29, 2024)

Key points for full-year FY2023 earnings

[Higher Sales and Profit]

- (1) Operating revenue reached a record high of ¥809.7 billion
- (2) Gross profit ratio +0.3P, SG&A ratio controlled
- (3) Ordinary profit reached ¥24.9 billion, the second highest since FY2020 during the COVID-19 pandemic

Successful start for the first year of the 7th Medium-Term Plan

- 1. Performance overview
- 2. Full-year FY2023 initiatives
- 3. Progress of the 7th Medium-Term Plan
- 4. Topics
- 5. Full-year forecast for FY2024

1. Performance overview

Performance overview (consolidated)

(Unit: Millions of yen, %)

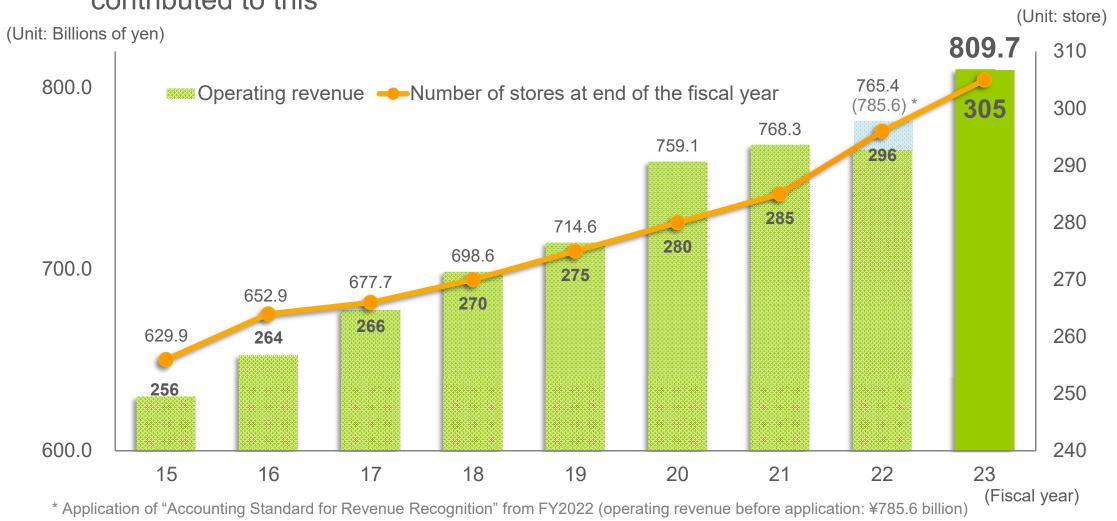
	Full-year FY2022	Full-year FY2023	Amount of Change	Rate of Change
Operating revenue	765,426	809,709	+44,283	+5.8
Net sales	738,494	780,028	+41,533	+5.6
Operating profit	19,148	24,118	+4,969	+26.0
Ordinary profit	20,015	24,948	+4,933	+24.6
Profit	13,327	16,938	+3,611	+27.1



Operating revenue trends (full year)

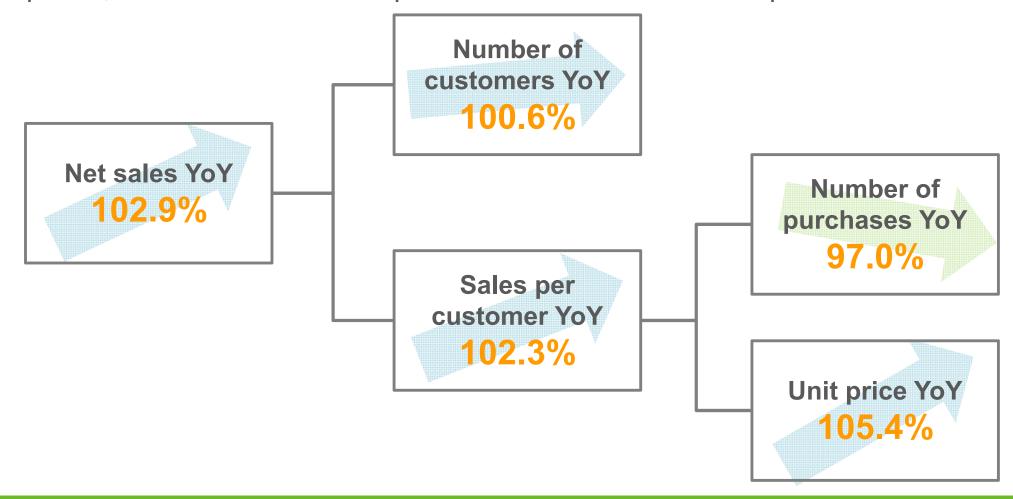
 Record-high operating revenue, which in real terms achieved an increase for the 20th consecutive year

New stores (10 stores) and growth of existing stores (YoY net sales 102.9%) contributed to this



Sales-related indicators for existing stores

- Although price increases due to rising procurement costs are stabilizing, unit prices remained high mainly due to growth in value-added products
- The number of customers increased due to the appeal of the affordable prices, and there is also an upward trend in the number of purchases



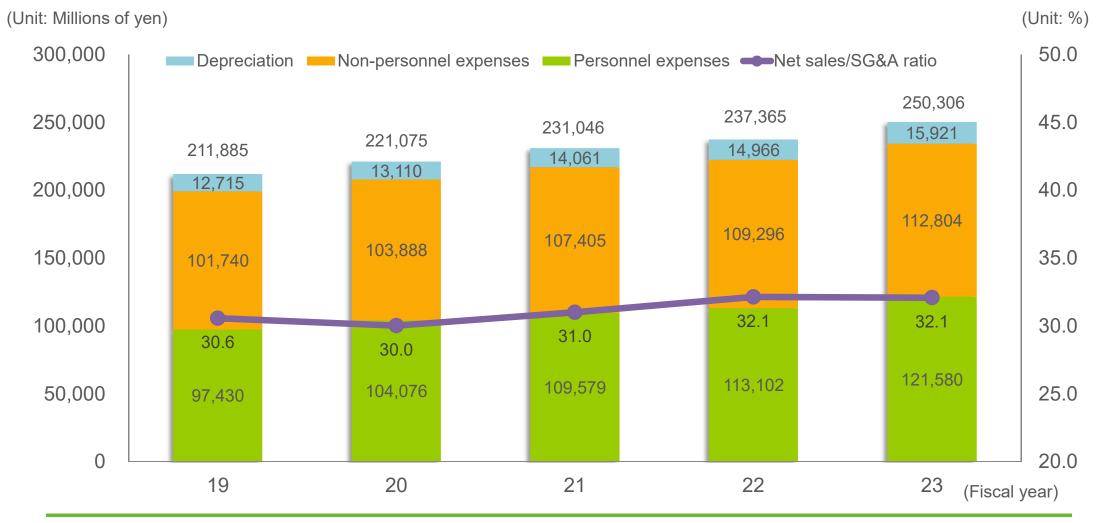
Net sales/gross profit ratio (by department)

• Sales were driven by departments such as the Process and Daily, Agricultural Produce, and Delicatessen. Price settings that are conscious of quality and price balance and the growth of value-added products, etc. resulted in gross profit ratio +0.3P

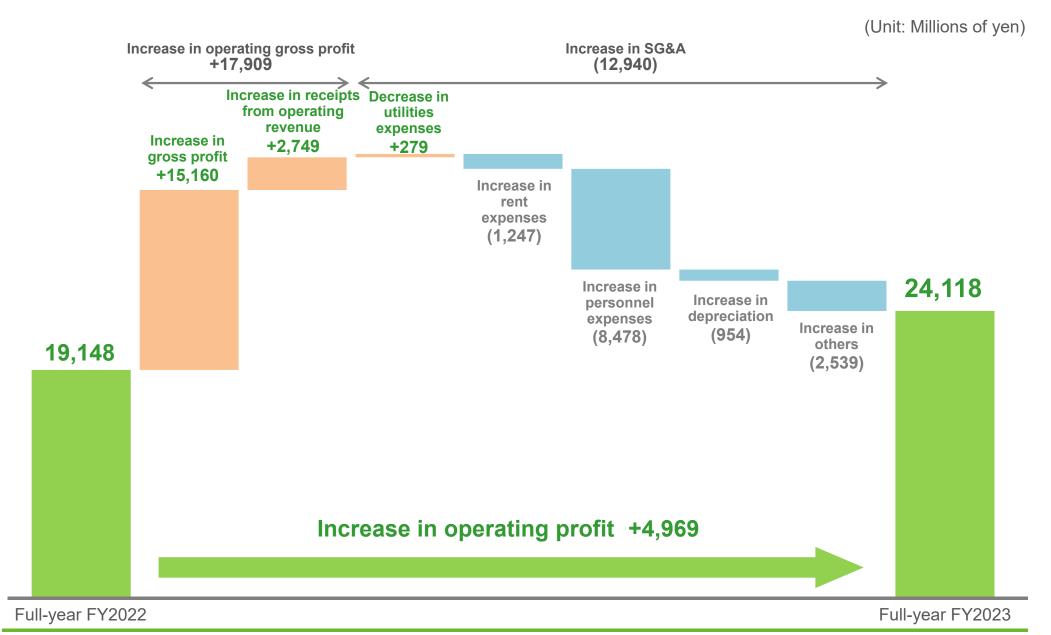
	Net sales (Unit: Millions of yen, %)		Gross profit ratio (Unit: %, P)			
		Full-year FY2023		Full-year FY2023		
[Department		All stores vs. FY2022	Existing stores vs. FY2022	Gross profit ratio	Difference from FY2022
Food	l	689,244	105.9	103.0	31.6	+0.4
	Agricultural Produce	100,634	105.8	103.0	29.8	+0.1
	Marine Products	60,628	104.7	101.6	32.7	+1.2
	Meat Products	87,057	103.3	100.4	30.5	(0.1)
	Delicatessen	91,251	106.2	102.9	54.7	+0.2
	Process and Daily	349,672	106.7	104.1	26.2	+0.5
Lifes	tyle Products	67,630	104.6	102.4	26.6	(0.1)
Appa	arel	23,153	100.7	99.2	38.4	(1.3)
	Total	780,028	105.6	102.9	31.4	+0.3

SG&A [Net sales/SG&A ratio]

Although improved compensation, an increase in new hires, and higher hourly
wages for attracting skilled personnel led to higher personnel expenses, a reduction in
promotional expenses helped control the SG&A ratio. Electricity rates were ¥10.7
billion (YoY 98.6%), remaining high at approximately 140% compared to FY2019



Factors of changes in operating profit (full year)



Consolidated balance sheet

(Unit: Millions of yen)

		End-February, 2023	End-February, 2024	Change
Total current assets		80,490	82,849	+2,358
	Cash and deposits	9,727	8,606	(1,121)
	Inventories	26,061	28,173	+2,111
	Accounts receivable - trade	9,209	9,560	+350
	Accounts receivable - other	29,664	32,072	+2,407
	Others	5,826	4,436	(1,390)
Tota	al non-current assets	200,319	204,297	+3,977
	Property, plant and equipment	155,880	156,315	+435
	Intangible assets	3,218	5,484	+2,266
	Investments and other assets	41,220	42,497	+1,276
	Total assets	280,810	287,146	+6,335
Tota	al liabilities	158,807	150,290	(8,517)
	Interest-bearing liabilities	74,170	53,094	(21,075)
Tota	al net assets	122,002	136,855	+14,852
	Total liabilities and net assets	280,810	287,146	+6,335

Consolidated cash flow

 Cash flows from operating activities increased and repayments of interestbearing liabilities resulted in a significant decrease in cash flows from financing activities
 (Unit: Millions of yen)

	Full-year FY2022	Full-year FY2023	Change
Cash flows from operating activities	23,899	41,700	+17,800
Cash flows from investing activities	(23,839)	(17,357)	+6,481
Cash flows from financing activities	(142)	(25,464)	(25,321)
Cash and cash equivalents at the end of the period	9 ,327	8,206	(1,121)

2. Full-year FY2023 initiatives

Store development (new stores)

- New stores opened as planned: 10 stores (H2: 4 stores)
- Total stores in Tokyo and Osaka regions: 305 stores
- Expanding the utilization of process centers and satellite delicatessen centers accelerated store openings in small spaces

Process centers Satellite delicatessen centers













H2: new stores (sales floor area)



Sakuranomiya Store $(1,101 \text{ m}^2)$



Shimomeguro Store $(632 \, \text{m})$



Kachidoki Mid Store $(792 \, \text{m})$



Hanshin Ashiya Store (999 m)

Store development (renovation of existing stores)

- Renovation of existing stores: 9 stores (H2: 7 stores)
- Strengthened sales capabilities of existing stores by responding to local needs and introducing unique products, etc.

September Higashinakano Store







October Konohanadempo Store

November Kumata Store

February Kasuganomichi Store







February Kinshicho Ekimae Store



February Ishizu Store

[Responding to local needs] [Introducing unique products] [Enhancing non-food products]











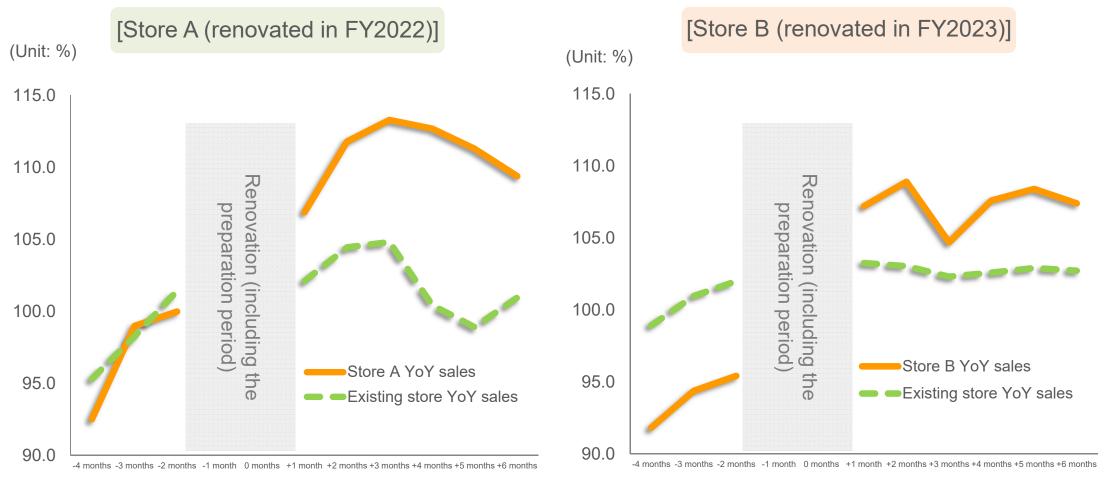


[Improving productivity]

Setting up "Uo sushi" corner Introducing famous brand clothing Introducing smartphone and cart POS

Store development (renovation of existing stores)

- Since sales growth is expected for stores that have been renovated, we will actively continue renovations
- Comparison before and after renovation (comparison of YoY sales between renovated stores and existing stores)



Product strategy (unique products and new collaborations)

- Strengthen the development of BIO-RAL PB products in response to customer needs
- Undertake new initiatives with SEIJO ISHII to support efforts to create a new food culture



Strengthen development of BIO-RAL PB products



[Sararito Uruou (Non-Greasy & Moisturizing) Hand Cream]

- We are also enhancing nonfood PB products
- Hand cream that is made with 100% natural ingredients and gentle to the skin
- · Biomass tubes are used

[Muenseki Momo Ham Kiriotoshi (Uncured Pork Leg Ham Trimmings)]

- No food coloring
- Real taste of meat that overturns the image of an uncured product







Procurement of products through new collaborations



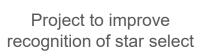
 Lit To Nouveau = new wine that lights up ("Lit") the winter ("To" in Japanese)

This is a new wine that brightens up a customer's table, from the end of autumn to the arrival of winter

Products strategy (affordable price of products, promoting bulk purchases)

- Implement a project to improve recognition of the affordably priced private brand "star select"
- Strengthen bundle sales (mixed-selection sales) to promote bulk purchases
- Improve recognition of PB products







Increased exposure within the store

■ Strengthen bundle sales (mixed-selection sales)



Bundle sales at multiple price ranges

Product strategy (PB products)

- Sales of BIO-RAL PB products have approximately quadrupled over the past four years thanks to product development that meets customer needs, the expansion of BIO-RAL section, etc.
- Growth by private brand (from FY2019 to FY2023)









^{*} Life Natural brand sales

Private	brand name	Net sales (Unit: Millions of yen)	YoY (%)	Sales composition (%)	Number of items
Smile Smile	e Life	48,303	108.6	6.2	794
LIFF & PREMIUM	PREMIUM	7,755	102.7	1.0	153
BIO-RAL BIO-	RAL	7,035	135.6	0.9	358
star s	select	11,745	108.8	1.5	211
7	otal	74,838	110.0	9.6	1,514

[■] PB product FY2023 results

Productivity improvement initiatives (electronic shelf labels)

[Installation progress]

- Tokyo Region: completed at all stores
- Osaka Region: completed at 34 stores, planned to be installed at all stores going forward

[Effects]

- Reduces task for changing POP
 (Example) Store C: reduction by at least
 200 hours per month
- LED light assists with expiry date management and stocking

We will promote secondary use through linkage with various systems going forward

Productivity improvement initiatives (Al ordering)

[Installation progress]

- FY2020: used in the Food Department (daily food) of all stores
- April 2024: scheduled to be operational in all stores for the Fresh Produce Departments
 Forecast period will be expanded from five days to three weeks to accommodate advance procurement necessary for processing

[Effects]

- Bringing orders by less experienced employees up to
 - standard levels
- Contribute to stable production at process centers in the future

Marine Products
Department

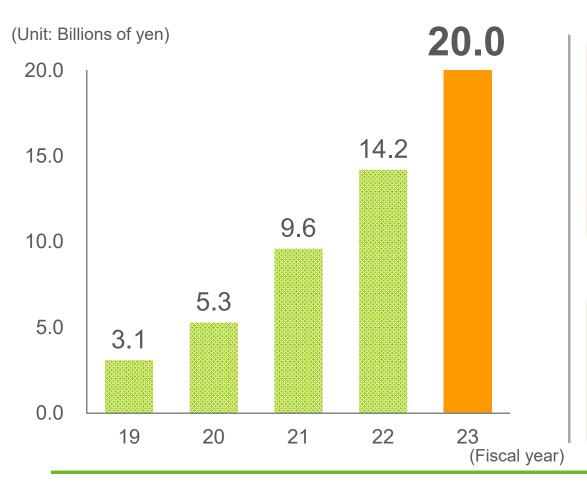
Agricultural Produce Department

Meat Products
Department

Online supermarkets

- Delivery area expansion and growth of existing stores resulted in sales of ¥20.0 billion (YoY approximately 140%)
- Business profit was in line with the target profit thanks to productivity improvement and cost optimization
 - Online supermarket net sales trends

Initiatives



[Growth in net sales]

- Increased delivery areas
 - → Our online supermarket delivery areas cover over 80% of areas covered by existing stores
- Enhancement of product lineup
 - → Approximately 15,000 items available

[Productivity improvement and cost optimization]

- More efficient picking work
- More organized delivery systems
- Further improvements planned for FY2024

3. Progress of the 7th Medium-Term Plan

Investment in employees (employee training)

- Enhance education targeting the next generation
- Further enhance education to deepen understanding of compliance

[Expansion of educational opportunities]





Academy for department managers (Development of next-generation manager candidates)

A female trainer concurrently on shortened working hours for childcare

Advice based on her own experiences



Marine Products Department
Step-up training for female employees
(Career plan formation for female
employees)

[Enhancement of compliance education]



Compliance education through case studies and mini-tests

Investment in employees (improvement of compensation, promotion of diverse work styles)

- We have continuously implemented pay rises as an investment in employees
- Adoption of the "Enhanced Support Package to Help Overcome the Annual Income Barrier" to actively support the working environment for part-time employees

[Pay rises]

[Promotion of diverse working styles]

Full-time employees

Five-year cumulative

Approx. 18%

Part-time employees

Ten-year cumulative

Approx. 20%

April 2024

Meeting with Prime Minister Kishida to exchange opinions

President and part-time employees exchanged opinions with Prime Minister Kishida





Discussed pay rises, annual income barriers, and the current environment for childcare and employment from an employee's perspective

Image source: Public Relations Office of the Government of Japan website (https://www.gov-online.go.jp/press_conferences/prime_minister/202404/video-282990.html)



Breaking away from the homogeneous competition (development of BIO-RAL business)

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BIO-RAL	Up to FY2020	FY2023	From FY2024
BIO-RAL dedicated stores	2 stores	7 stores	
Existing stores BIO-RAL corners	93 stores (including shop type)	Approx. 290 stores (including shop type)	Establishment of the BIO-RAL Business Division
Business sales	Approx. ¥2.8 billion	Approx. ¥10.0 billion	Further store openings and
PB products	101 items	358 items	expansion



Breaking away from the homogeneous competition (deeper connections with customers)

- Increase contact points with customers and expand the use of social media with an awareness of connection
- Conduct highly accurate marketing through a renewed customer app.
- New initiatives through social media





Coupon distribution based on purchase data analysis



Asking customers for recommended products

→Disseminating popular products

Contribution towards the realization of a sustainable and flourishing society (environment)

■ Received the Grand Prize at the 2023 Osaka Environmental Awards

(Description of the initiative: Efforts to reduce food waste that contribute to the realization of a

sustainable and flourishing society)

Received the Grand Prize



Our efforts aimed at reducing food waste were well regarded as initiatives that will lead to a transformation of lifestyles and social systems Donation of products to local children's cafeterias



Expanded to 18 locations, a threefold increase from FY2022

Holding on-demand classes on the food and the environment, etc.



On-demand classes were held over 300 times annually

The biogas power generation business that utilizes food residues discharged from our processing centers at the Tempozan biogas power generation facility





Contribution towards the realization of a sustainable and flourishing society (society)

 Moving closer to realizing our Corporate Philosophy by contributing to local communities as infrastructure for everyday life

"Eat and Support! Hokkaido" Campaign









Supporting producers through the sale of attractive marine products from Hokkaido

Selling dried sweet potatoes using sweet potatoes grown in Higashiosaka



Promoting local production for local consumption and the popularization of local agricultural products in Higashiosaka City

Contribution towards the realization of a sustainable and flourishing society (society)

• Steadily preparing for the 'logistics 2024 problem' by developing the logistics network

Between LIFE logistics centers and stores

[FY2023]

Gradually starting initiatives from May 2023

Responding to changes such as reducing the number of trucks and reducing driver working hours by reorganizing store operations with extra capacity created by improving productivity



[FY2024]

Expanding initiatives to further improve efficiency

 Reduce in-house driver waiting time at centers by changing the lead time for some categories Between manufacturers, etc. and logistics centers

[FY2023]

Launched Supermarket Logistics Study Group with three other companies

Research and proposals to improve efficiency for both manufacturers, etc. and supermarkets



[FY2024]

15 companies are working together to promote these initiatives as an industry

- Reduce truck waiting time at logistics centers
- Research on joint delivery in the Tokyo Region

Contribution towards the realization of a sustainable and flourishing society (diversity)

- Promote an environment where everyone can work comfortably
- Realize the Corporate Philosophy by achieving our targets for FY2030

FY2022

[Ratio of Female Managers]

9.4%

[Percentage of male employees taking childcare-related leave]

50.9%

[Ratio of employees with disabilities]

3.2%

FY2023

[Ratio of Female Managers]

10.6% (+1.2P)

[Percentage of male employees taking childcare-related leave]

79.7% (+28.8P)

[Ratio of employees with disabilities]

3.4% (+0.2P)

Kaizen activities

 Implement "Kaizen activities" company-wide with the aim of improving productivity and optimizing costs

A Smile Workshop, an event to share success stories held for the first time in four years, spreads success stories throughout stores

Using the case studies presented as a reference, each store implements the practice in a manner

tailored to its own conditions

Improved efficiency of display operations

Multiskilling of employees

Effective utilization of the benefits of introducing electronic shelf labels

Reduction of food waste



The 9th Osaka Region Smile Workshop



The 10th Tokyo
Region
Smile Workshop













4. Topics

Enhancement of information disclosure

- Enhance information disclosure to a diverse range of investors in Japan and overseas as a Prime Market listed company
 In particular, we have increased the frequency of disclosure of English-language information and financial results and reference documents
 - Video message by President in English

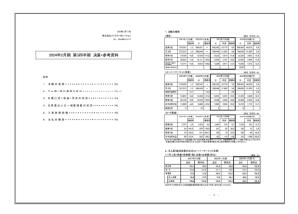






 Quarterly financial results and reference documents disclosure





Relocation of Tokyo Headquarters

- The Tokyo Headquarters was relocated to Shinagawa Seaside in February 2024
- The move will improve working style efficiency and productivity



 Efficiency improvement in product development (completion of inspections within the company premises)



Test kitchen



Product inspection room

■ Improvement in productivity and workplace comfort



Standing meeting space



Break room

Governance

- Transition to a company with an audit and supervisory committee is scheduled for resolution at the General Meeting of Shareholders in May 2024
- Revised the Corporate Governance Report in December 2023

Transition to a company with an audit and supervisory committee

Revised the Corporate Governance Report

- (1) Strengthening the supervisory function of the Board of Directors
- (2) Acceleration of decision-making

Disclosure of "Action to Implement Management that is Conscious of Cost of Capital and Stock Price"

5. Full-year forecast for FY2024

Full-year forecast for FY2024 (consolidated)

Aim to increase sales and profit based on the successful initiatives in FY2023

(Unit: Millions of yen, %)

	Full-year FY2023	Full-year FY2024	Amount of Change	Rate of Change
Operating revenue	809,709	853,400	+43,691	+5.4
Net sales	780,028	821,800	+41,772	+5.4
Operating profit	24,118	24,700	+582	+2.4
Ordinary profit	24,948	25,500	+552	+2.2
Profit	16,938	17,000	+62	+0.4

Investment plan

(Unit: Millions of yen)

	Full-year FY2023	Full-year FY2024	Major contents
New stores	10,021	10,000	Open 11 new stores
Renovations	3,059	1,900	9 store renovations
IT and digital systems	3,857	7,000	Expanding use of electronic shelf labels Cash register-related equipment, etc.
Process center	1,298	1,300	Production facilities, etc.
Others (expensive equipment, major repairs, etc.)	4,582	2,800	Existing store facilities, etc.
Total	22,817	23,000	

Reference: Dividend trends

- FY2023: increased dividends from the initial plan, achieving a record high total dividend of ¥90 per share
- FY2024: plan for a full-year total dividend of ¥100 per share (+¥10 per share)

